

In light of the heavy rain events on July 3 and 4, 2023 please review the following suggestions. Heavy rainfall events can cause flooding in low spots and along the shoreline.

Steps to Take Prior to, During and After Heavy Rainfall Events

1. Prior to heavy rain events clears catch basin tops of any debris.
2. If a heavy rainfall is causing flooding do not enter the flooded area. Avoid contact with any flooded area and keep family members and pets away.
3. If there are downed power lines call the electric company immediately.
4. Do not drive through flooded areas.
5. Be alert for hazards such as broken gas lines, flooded electrical units, and submerged furnaces.
3. Contact the City at BridgeportCT.gov/Bridgeport311. In an emergency, call WPCA's hotline at 203-576-7171.
4. City officials will evaluate whether the municipal sewer caused the flooding.
5. Hire a qualified professional for cleanup. Everything that was contaminated **MUST** be disinfected or discarded.
6. Ventilate the space using an open window, fan, or dehumidifier to remove odors.
7. Document the backup for damage and insurance claims. This includes taking pictures of the affected area, listing items that were damaged, and keeping receipts from cleanup services.
8. Contact your insurance provider.
9. If the flooding was caused by a plumbing problem on the property, contact a plumber. If you believe the flooding was caused by a problem in the city's sewers, contact the City about filing a claim.

Where can I get more information?

- Bridgeport Water Pollution Control Authority: BridgeportCT.gov/WPCA
- Connecticut Department of Energy and Environmental Protection: Portal.CT.gov/DEEP/Municipal-Wastewater/CT-Sewage-Right-to-Know